

# Data Privacy Statement



Policy	Current Version	Date for review
Data Privacy	V2.0 September 2023	September 2024

At Nour, we are committed to safeguarding your privacy and protecting your personal data. This Data Privacy Statement outlines how we collect, use, disclose, and manage your personal information when you interact with our website and services. By using our website, you consent to the practices described in this statement.

## Information We Collect

- 1. Personal Information:** When you access our website or online forms, we may collect personal information such as your name, email address, phone number, and other contact details if you choose to provide them.
- 2. Website Usage Data:** We gather non-personal information such as your IP address, browser type, operating system, and pages visited on our website. This data helps us analyse and enhance our website's performance and user experience.

## How We Use Your Information

- 1. Communication:** We use your contact information to respond to your inquiries, provide information about our services, and keep you updated about our activities if you have subscribed to our newsletters.
- 2. Improving Services:** Non-personal data is used to analyse trends and optimise our website's functionality, ensuring a seamless experience for our visitors.

## Data Security

We have implemented technical and organisational measures to ensure the security of your personal data. Your information is protected against unauthorised access, disclosure, alteration, and destruction.

## Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. However, we may share your data with trusted service providers who assist us in operating our website and delivering our services. These providers are contractually obligated to protect your information and use it solely for the purposes we specify.

## Cookies

Our website may use cookies, which are small text files stored on your device. Cookies enhance your browsing experience and help us analyse website traffic. You can adjust your browser settings to manage cookies, but this may affect some website functionalities.

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## Third-Party Links

Our website may contain links to external sites. We are not responsible for the privacy practices or content of these third-party websites. We encourage you to review their privacy policies before providing any personal information.

## Your Rights

You have the right to access, update, correct, and delete your personal data. If you wish to exercise these rights or have concerns about your data, please contact us using the information provided below.

## Contact Us

If you have questions, comments, or concerns about this Data Privacy Statement or our data practices, please contact us:

[info@nour.org.uk](mailto:info@nour.org.uk)

## Changes to this Statement

We may update this Data Privacy Statement to reflect changes in our practices or legal requirements. The "Last Updated" date at the top of this statement indicates when revisions were made. We recommend reviewing this statement periodically.

By using our website and online forms, you acknowledge that you have read, understood, and agree to this Data Privacy Statement.